

## Aviation Operations on the Ground Certificate level 2

### Course Overview

The aviation industry is growing rapidly and if you enjoy providing great customer service and thrive in a busy working environment, you may want to consider a career in the aviation industry. This course will allow you to learn the essentials required to embark on a fantastic career in aviation and is designed to be delivered on-line using Microsoft teams.<br /><br /> This course is for adults aged 19+ who seek to achieve job roles within ground operations including baggage handling, check-in agents, ramp operatives, cabin crew, all the way to more advanced roles such as marshaling or air traffic control through further study.<br /><br /> However, that is not the end as your journey will be supported by aviation professionals who have previously worked within the industry and provide you with amazing first-hand experiences.<br /><br /> Guest speakers who currently work within aviation will also be on hand to enlighten your experience.

### What you will learn

You will study three mandatory units: <br /> - Health and safety within the aviation industry<br /> - Aviation security<br /> - Aviation communications<br /><br /> Additionally, you will study a range of optional units which could include areas such as airport check-in services, aircraft boarding, arrival and aircraft dispatch processes and customer service. <br /><br /> Our aim is to give you a wider knowledge of the travel sector and learn a broad range of aviation terms.<br /><br /><br />

### Entry Requirements

This course is aimed at 19+ adults who already hold a full level 2 qualification. You will need a genuine interest in aviation operations and/or an interest in travel and tourism in order to get the most from your course.

### How you will be assessed

You will be assessed by a variety of methods including written coursework, role plays, groups discussions, displays and presentations.

### Course Progression

On successful completion of this course, you may have been offered a job by Swissport as part of our Academy following a successful interview, or you could gain employment within the industry with a different company. Alternatively, you could progress on to complete a level 3 Professional Diploma in Travel and Tourism.<br />

### What Happens Next

Apply online via the College website. You will be contacted to attend an interview if required, or you will be sent a conditional offer according to the entry requirements for the course. You will then be invited in to enrol for your chosen course of study. For enrol and pay courses: Once you have decided to take the course, you need to fill in a short learner details form online and pay the course fee. Once you have done this, you will receive an electronic confirmation of enrolment and payment.

### Course Details

Course Code	P00315
Start Date	27/01/2026
Study Hours	Part Time
Duration	10 weeks
Campus	Abbey Park Campus
Level	2

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